



Family survey shows how Flatirons Habitat homes make a difference

Flatirons Habitat for Humanity homes make a difference to our homeowners, according to results of a family survey completed in the spring. The difference

appears in many ways, but key areas in which families felt they had seen an impact included safety, health and education.

Flatirons Habitat for Humanity recently completed the survey of families who have received a Habitat homes during the past 22 years. Thirty-nine families returned complete responses, for a 56 percent return rate. Analysis of their responses found overall satisfaction with the Flatirons Habitat program.

Families felt safer, healthier and were positive about their children's education, and adults felt positive about continuing their education. The majority also reported they had more disposable income.

Responses related to connections the community and family dynamics also were positive, but showed lower satisfaction than the categories above.

Here, find the technical report for the survey conducted by Jami M. Goetz, Ph.D., as well as an executive summary and appendixes.

We're pleased to announce the results, as well as to know that families saw or are seeing positive changes in many areas of their lives after receiving their Flatirons Habitat homes. Our goal is to help families build strength, stability and self-reliance through shelter and the survey points to success in those areas. And while not every response was glowingly positive, every one gave us information we can use as we continue to work with community members in our service area to improve housing options for everyone.

#AffordableHousingMatters

Flatirons Habitat for Humanity Technical Report

April 27, 2016

In October of 2015, the Executive Director of Flatirons Habitat for Humanity contracted with an outside evaluator, Dr. Jami Goetz, to develop, implement and analyze data regarding the satisfaction, needs and concerns of previous clients.

Flatirons Habitat for Humanity had valid email and/or mailing addresses for 71 previous clients. A 39-question survey was developed and translated into Spanish. The survey was put on Survey Monkey as well as mailed through the United States Post Office. Families had approximately one month to respond to the survey. Forty families responded to the survey for a 56% return rate. One survey was incomplete, answering only the first 5 questions, so responses from 39 families were used for the data analysis. All responses were entered into Survey Monkey for an initial review of the data.

The decision was made to do additional analysis and comparisons based on grouping the responses into 5-year segments. These were 1994 – 1999 (6 responses); 2000 – 2004 (11 responses); 2005 – 2009 (7 responses) and 2010 – 2014 (15 responses). Data for the 5-year segments can be found in Appendix B. It is interesting to note that families who had lived in their homes the longest (1994-1999) had the most satisfaction and positive outlook for the future. The second group with the highest satisfaction was the families that had been in their Habitat homes the shortest amount of time (2010 -2014). The two groups in the middle (2000-2004 and 2005 – 2009) were consistently lower in their satisfaction ratings by 0.1 to 1.0 points on a 4.0 scale.

Demographics

Overall demographic information included 92% of the families had children who currently or previously had lived with them in their Habitat home. While the number and ages of the children varied, on average there was one pre-kindergartener per home, and 2 school age children per home. In addition, on average, 2 children per home had either graduated from school or were no longer in school.

Safety

In terms of safety, since moving into their Habitat home, 92% of respondents felt somewhat to much more safe. And 87% of respondents felt that their children were somewhat to a much more safe. Those who had lived in their Habitat home fifteen years or more felt the safest for themselves and their children, with an average rating of 3.8 on a 4.0 scale.

Health

The survey asked several questions about the health of the family members. In general since moving into their Habitat Home 48% felt that they had gone to the doctor less often. Thirty- three percent responded that they were unsure if they were going to the doctor more or less often. With regard to other family members, 38% felt family members had gone to the doctor less often and 48% were unsure or had no other family members in the home. Thirty-six percent of the respondents indicated they had someone living in the home who had a respiratory illness. Forty-five percent indicated that the illness had become better since moving into their Habitat home.

Education

Respondents with children overwhelmingly felt more positive about their children's future with 94% indicating a somewhat better to a much better future. Seventy-eight percent indicated that their children's study habits had improved and 76% said their children were attending school more often. A college education was a goal for 82% of the families with children. Seventy-four percent felt better about finding funding for their child's college education.

When asked if they had personally started or completed higher education or training programs since moving into their Habitat Home, the following responses were provided.

Answer Choices	Responses
Yes/ Sí	23.08% 9
No, but you plan to/ No, pero se planea	15.38% 6
No, and you don't plan to/ No, y usted no va a	33.33% 13
Have not decided/ No han decidido	23.08% 9
Responses Other (please specify)/ Otros (especificar)	5.13% 2

When asked what programs they had started or completed 4 responded with their GED, 3 responded with community or technical college, 4 responded with a four-year college and 1 with completing their master's degree. Other responses included computer classes, test certificate, paralegal degree, and next to go to college once the children had completed their degrees.

The same question was asked about immediate family members who might have started or completed higher education or training programs since moving into their Habitat Home. Below are the provided responses.

Answer Choices	Responses
Yes/ Sí	43.59% 17
No, but they plan to/ No, pero planean	23.08% 9
No, and they do not plan to/ No, y no planean	10.26% 4
No other family members in the home/No hay otros miembros de la familia en el hogar	23.08% 9
Unsure/Inseguro	0.00% 0

When asked what programs they had started or completed they reported high school – 11; GED – 4; community or technical college – 6; four-year college – 14; and master’s degree - 2. Other responses included training for electronic manufacturing.

Community Connections

Questions related to community connection showed mixed results. Responses about community participation, such as church, school councils and children’s sports, indicated 59% participated more, 20% participated less and 21% were unsure. And when asked how connected do they feel to the community, 67% felt more connected to the community, 20% felt less connected to their community, and 13% were unsure. When looking at the five-year breakdown data, those who had lived in their Habitat homes the longest felt most connected to the community 3.3 on a 4.0 scale. Interestingly those who had moved in to their Habitat home between 2010 -2014 also felt more connected to their community 2.9 on a 4.0 scale.

The majority of respondents felt that their children spent more time with their friends and classmates 58% with 42% unsure. When asked if they spent more or less time with own friends 59% felt they spent more time, 20% felt they spent less time and 21% were unsure.

Eighty-two percent of the respondents felt their families got along better since moving into their Habitat home, with 18% unsure. When asked if they felt better or

worse about themselves since moving into their Habitat home, 85% felt better about themselves, 5% felt worse and 10% were unsure. Thirty-six of the respondents felt more positive about the future with two respondents feeling much more negative about the future and one respondent being unsure. As with other question, those who had lived in their Habitat homes the longest were the most positive about their families and the future 3.7 – 4.0 as did those who had moved in more recently 3.3 - 3.7.

Finance

When asked about their disposable income since moving into their Habitat home, 64% responded they had more money, 31% had less money and 5% were unsure.

Twenty-three people had changed jobs since moving into their Habitat home and one person had retired. Of those that changed jobs, 90% felt their new job was better and 10% felt their job was somewhat worse.

Public or government assistance is being used by 22 families. Food support is used by 8 families, Medicaid or Medical assistance is used by 19 families, Supplemental Security Income is used by 6 families, and utility bill or energy assistance programs are used by 11 families. Seventeen families do not use any government assistance.

When asked to estimate their monthly housing costs (not including utilities) the following responses were provided.

Answer Choices	Responses
Less than/ Menos que \$400	0.00% 0
\$400 to \$599	5.13% 2
\$600 to \$799	30.77% 12
\$800 to \$999	33.33% 13
\$1000 to \$1199	5.13% 2
\$1200 to \$1399	10.26% 4
\$1400 to \$1599	2.56% 1
\$1600 to \$1799	2.56% 1
	0.00%

\$1800 to \$1999	0
	5.13%
\$2000 Or more / O más	2
	5.13%
No change/ Ningún cambio	2

When asked if they were spending more money or less money on housing costs since moving into their Habitat home, 44% reported spending more money and 56% reported spending less money.

Impact of Habitat for Humanity

Overwhelmingly the families felt their lives were better for having participated in the Habitat for Humanity program. Thirty-seven said their lives were better with one person saying their life was much worse and one person unsure. When asked how much Habitat for Humanity had contributed to changes in their family lives 41% said totally; 51% said a lot and 8% said a little.

Families were asked if their parents or grandparents had ever owned their own home. Thirty families said yes their parent or grandparent had owned their own home, 8 said no and 1 was unsure.

Comments from Families

Two questions in the survey asked for comments from the families. The first question was to share an example of how being a Habitat partner family has impacted you and your family. The second question asked for ways to improve the Habitat for Humanity program. A summary is provided below. All comments can be found in Appendix A.

Thirty-four families responded to the question asking for an example of the impact of being a Habitat partner family. The most frequent response was pride of ownership with safety and security being a close second and third. Only two families had negative comments, one of which was related to being able to sell their Habitat home.

The last question asked for ways to improve the program. Thirty-two families responded to this question. While “no changes needed” was a frequent response, looking closely at the responses showed a need for learning how to be a homeowner. There were responses about needing help with home repairs, landscaping, how to be a good neighbor, HOA’s, home escrow and taxes. Learning how to build a house is not the same as learning how to maintain a home.

Respectfully submitted,

Jami M. Goetz, Ph.D

Executive Summary

The Flatirons Habitat for Humanity contracted with an outside evaluator to develop implement and analyze survey results obtained from the families that had received Habitat Homes during the last 22 years. Below are the highlights from the survey results and analysis.

Flatirons Habitat for Humanity had valid email and/or mailing addresses for 71 previous clients. A 39-question survey was developed and put on Survey Monkey as well as mailed through the United State Post Office. Forty families responded to the survey for a 56% return rate. One survey was incomplete, answering only the first 5 questions, so responses from 39 families were used for the data analysis. Questions were asked in the categories of safety, health, education, community connection, finance, the impact of the Habitat for Humanity program and suggestions for improvement.

The decision was made to do additional analysis and comparisons based on grouping the responses into 5-year segments. These were 1994 – 1999 (6 responses); 2000 – 2004 (11 responses); 2005 – 2009 (7 responses) and 2010 – 2014 (15 responses). Data for the 5-year segments can be found in Appendix B. One highlight from the 5-year segmented data analysis is that families who had lived in their homes the longest (1994-1999) had the most satisfaction and positive outlook for the future. The second group with the highest satisfaction was the families that had been in their Habitat homes the shortest amount of time (2010-2014). The two groups in the middle (2000-2004 and 2005–2009) were consistently lower in their satisfaction ratings by 0.1 to 1.0 points on a 4.0 scale.

Analysis of the data showed overall satisfaction with the Flatirons Habitat for Humanity program. Families felt safer (3.5 on a 4.0 scale) and were healthier with less doctor visits than before they moved into their Habitat Home. Families were positive about their children's education (3.5) with fewer changes seen in children's grades (3.0) and study habits (2.7).

Continuing education beyond high school was important to most families with 26 families saying they were or were planning to continue their education. Thirty-seven family members were either enrolled or had completed additional education.

Connection to the community and family dynamics (time spent with friends, how well families got along) while still reported as positive, showed lower satisfaction (1.97 to 2.95) than in the areas of safety, health and education.

Finance had the broadest spread of responses. While overall still positive, there were smaller differences between families who felt they had more disposable income (64%) verses those that felt they had less income (46%). This is comparable to their estimated expenses with 43% saying their expenses were lower and 57% indicating higher expenses. Estimates of housing costs were wide ranging. The

majority (66%) fell in the \$600 - \$999 range, but there were estimates as low as \$400-\$599 and as high as \$2000 or more. Flatirons Habitat for Humanity might want to consider doing some follow up with families to better understand the wide range.

An important point to note is the number of families that provided comments about how the Habitat for Humanity program had impacted their family. Eighty-seven percent provided a comment and all but two were positive. When asked for ways to improve the program 82% provided comments. These are very high percentages for providing comments in a survey and are an indication of the importance of the program to these families.

Appendix A

Comments

37. Please share an example of how being a Habitat partner family has impacted you and your family.

gave us a chance to own a home in Boulder

it has allowed us to live in north boulder, which gave us access to more homeschool programs for our daughter to participate in, and be close to my husbands job, and lots of outdoor activities and community

We feel positive about our home, proud and empowered.

My sons and I were living in a one bedroom apartment without any safe areas for them to play. Owning our home provided them with their own rooms, a safe place to play, and caring neighbors/another Habitat family next door. It's been a wonderful experience and I am and will continue to be forever grateful.

More confidence, safer place to live, nice neighbors, a sense of belonging

Having a place of my own is much better

Nos a dado mucho mejor calidadde vidatenemos mucha comod dados jseguridad y mucho meyor calidade vida para toda nuestra familia gracis a dios y gracias a havitat for humanity! (Given us much better quality of life we have much comod given jseguridad and much meyor calidade life for all our family gracis God and thanks to havitat for humanity!)

Before moving to my house I lived in a cabin with no running water. Just having running water is amazing.

Having the chance to own a warm home

Made me feel confident and happy about life.

Nos sentimos mas seguros y positivos, hacia el futuro. Antes de vivir en propiedad de Habitat, cambiabamos varias veces de apartamento. Estamos felices de ser parte de vivienda de Humanidad. (We feel more confident and positive, forward. Before living in owned by Habitat, we changed several times apartment. We are happy to be part of Humanity housing.)

Being a Habitat owner allowed me to finish my BA and start law school which is helping our entire families future.

It was nice to get our own place - but after being here a while and deciding to move to an actual house and finding out we couldn't because we can't sell our Habitat house because of all the restrictions we were we never would have bought a Habitat house and would have waited a few years and just bought a normal home.

Family time is more often

Provide my family and I a safe stable housing and gave me the opportunity of homeownership

ser socia propietaria de Habitat ha impactado mirada y le da a mis 3 hijos, por la seguridad y estabilidad que poseer una casa nos ha proporcionado. Gracias Habitat! (be a partner owns Habitat has shocked look and my 3 children, security and stability that owning a home has proporcionado nos. thanks Habitat)

My children and I now have a home which is ours and we all feel much safer.

Helped us provide for our children and allowed for our children to receive college education.

We know that now we don't have to be merry all the time and made us very happy to have our own home.

We had no future ahead of us. Now we are homeowners.

Giving more stability

Downtown more time with my kids

Low monthly rent payment

Safety of living in Bldr would not have afforded a condo in this neighborhood

We have enough space for everyone and we no longer rent

I am grateful for my house! it took a load off my shoulders I can do use on our future!

My daughter and I are proud to own such a beautiful condo in North Boulder. Pride of ownership such as being allowed to paint and make improvements makes a big difference from being a renter.

My son and I feel better about the area in which we live and I feel great about owning my home.

Pride in home ownership, secure place to live for many years to come, setting an example for and leaving a legacy to my kids, gratitude for Habitat and volunteers for such a blessing, I often lay in bed at night thanking God for my home, I feel I am surrounded by the love people put into it when it was being built. Such a sacrifice of love and a reminder for me to give back.

It has increased my awareness of how many families are still striving to become home owners. It has also provided a stable place to live with a mortgage that I can manage.

We would like you to know we are still highly displeased with Flatirons HFH

We're a lot more stable

The biggest impact in getting our home was how my sons attitudes changed about school and it made them work harder to reach their goals

I was able to complete a Bachelor's degree, get a good job and eventually move to a different house, selling my Habitat home to another deserving family

39. How could the Habitat for Humanity homeownership program be improved?

building garden plots and better landscaping so it is not expensive to manage and is useful to the homeowners

better training for HOA, and more opportunities for homeowners to get to know each other prior to moving in, also please no shared garages!

I don't see that any changes need to be made. You all have done an excellent job these past 16 years. I am grateful for the program and the employees

Now that my house is getting older and in need of some repairs it would be nice to know if there are some recommended tradesman/woman in our community

HOA

se puede mejorar si liviera mas personas jenenosas ove donaran sutiempo para construir mas casas o personas ricas que donaranmas dinero, onegocios que donaran mas material de constriccion (It can be improved if there were more people

ove donate poisonous sutiempo to build more houses or wealthy people who donaranmas money, onegocios donate more constriction material)

I am very happy. I can't think of any change at this time.

More communications and events.

Unsure at the moment.

Pienso que estan haciendo buen trabaja. (I think they are doing good works)

Work on neighborhood relationship skills

Make it so when homeowners want to better themselves by selling and moving on they can do it without having to go through hell and back like our neighbor had to do to move on. It is to bad once we decide 100% to sell this place that we will probably need legal advice and maybe covacel to sell it. and that sucks.

By not changing staff members so many times. Information does not always transfer properly

Quality workmanship and products in building construction

I don't know this is such an amazing program.

We are so glad to be Habitat for Humanity homeowners. We would not be where we are without this program.

I think you do a great job.

There's nothing negative about Habitat that we've come across.

This physical location is the worst neighborhood circumstance I've ever experienced. In '09 I understood this chapter of Habitat build the last single person unit with me. I hope this info here is relevant to your research. Despite my complaints, I am thankful for a stable living situation opportunity.

Take us off AmeriNational Please. Let us pay our own bills. They are ruining our credit and every year we have to deal with them NOT paying our bills. It takes months to resolve and then starts again the next year. They are terrible money/bill managers and it has significantly affected our family negatively.

Increase our equity

Maybe helping with house repairs

More education on what happens after you buy a home. HOA's, escrow, taxes.

The loan servicing company used is very hard to deal with.

Educating homeowners on how to be thoughtful neighbors, eg. Noisy after hours smoking and us inhaling second hand smoke! We don't smoke therefore we shouldn't be expose to it. Please? Thank you!

Maybe having volunteers come and help do home improvements with those who are wanting to improve but lack knowledge or who need a helping hand after moving into their homes. A do it yourself support system.... A team put together just for helping habitat homeowners improve their home.

Continue to support and listen to families problems and needs in regards to owning a home/running their communities responsibly and successfully. Keep their mission statement a top priority in the way the affiliate is run.

I'd like to see an additional program started by the homeowners themselves whereas we could come together to help each other with the physcial upgrades of our homes. I have been living in my current home 16 years and it now requires exterior paintin, some fence repair, etc. but my income doesn't allow for professionals to be hired. But my helping one another with our skills we could help each other maintain the quality of our houses. Just a thought!

Where do I even start. I am sure Habitat for Humanity is great... Flatirons HFH put my entire family through a nightmare that included the death of several pets, homelessness and we are the only house with counters and floors we didn't want.

I'm not sure how you can improve. But this survey would be better if it had a "about the same" option, I just clicked "unsure" for this.

No improvement needed

Make sure that homeowners understand all of the rules and regulations regarding resale of the property.

Appendix B
Family Engagement Survey
5-year Segmented Data

1. Name of person completing the survey (first, last)
40 people responded to the survey with 39 completing the survey.

2. In what year did you move into your Habitat home?

1994- 1999 = 6
2000 – 2004 = 11
2005 – 2009 = 7
2010 – 2014 = 15

3. Do you have any children? (if no, please skip to question 6)

1994- 1999 = 6 had children
2000 – 2004 = 10 had children; 1 – did not have any children
2005 – 2009 = 5 had children; 2 did not have any children
2010 – 2014 = 15 had children

4. Do any or have any of your children lived in this house?

1994- 1999 = 6 had children who lived in the house
2000 – 2004 = 10 had children; 1 – did not have any children
2005 – 2009 = 5 had children; 2 did not have any children
2010 – 2014 = 15 had children who lived in the house

5. How many of these children

Have not yet entered kindergarten

1994- 1999 = 4
2000 – 2004 = 1
2005 – 2009 = 0
2010 – 2014 = 3

Are in grades K-12

1994- 1999 = 2
2000 – 2004 = 13
2005 – 2009 = 3
2010 – 2014 = 21

Have graduated from high school or are no longer in school

1994- 1999 = 15

2000 – 2004 = 14

2005 – 2009 = 7

2010 – 2014 = 4

6. Since moving into your Habitat home, do you personally feel more or less safe?

1994- 1999 = 3.8

2000 – 2004 = 3.5

2005 – 2009 = 3.0

2010 – 2014 = 3.6

7. Since moving into your Habitat home, do you feel your child (children) is/are more or less safe?

1994- 1999 = 3.8

2000 – 2004 = 3.4

2005 – 2009 = 3.2

2010 – 2014 = 3.6

8. Since moving into your Habitat home, have you personally had to go to the doctor more or less often?

1994- 1999 = 1.8

2000 – 2004 = 2.0

2005 – 2009 = 2.9

2010 – 2014 = 2.0

9. Since moving into your Habitat home, have other family members living in your home had to go to the doctor more or less often?

1994- 1999 = 3.6 (three respondents, all others - not applicable)

2000 – 2004 = 1.5

2005 – 2009 = 2.2

2000 – 2004 = 2.1 (6 unsure or NA)

10. Does anyone living in your home have any respiratory or lung illness such as asthma or respiratory allergies? If no, please go to question 12.

1994- 1999 = yes – 2; no - 4

2000 – 2004 = yes – 3; no - 8

2005 – 2009 = yes – 4; no - 3

2010 – 2014 = yes – 5; no – 10

11. Has their illness become better or worse since moving into your Habitat home?

1994- 1999 = all unsure or not applicable

2000 – 2004 = 2

2005 – 2009 = 1.5 (2 were unsure or NA)

2010 – 2014 = 2.4 (6 were unsure or NA)

12. Since moving into your Habitat home, do you feel better or worse about your child's (children's) future?

1994- 1999 = 4

2000 – 2004 = 3.5

2005 – 2009 = 3.4

2010 – 2014 = 3.5

13. Before moving into your Habitat home, how were your child's (children's) grades in school?

1994- 1999 = 3.4

2000 – 2004 = 2.7

2005 – 2009 = 2.8

2010 – 2014 = 2.9

14. Since moving into your Habitat home, would you say that your child's (children's) study habits have become better or worse?

1994- 1999 = 3.5

2000 – 2004 = 2.3

2005 – 2009 = 2.2

2010 – 2014 = 2.8

15. Since moving into your Habitat home, has/have your child (children) gone to school more or less often?

1994- 1999 = 4

2000 – 2004 = 2.3

2005 – 2009 = 1.3

2010 – 2014 = 3.25

16. Is a college education a goal for your child (children)?

1994- 1999 = yes – 4; NA – 1; sons graduated college – 1

2000 – 2004 = yes – 9; NA – 1; unsure 2

2005 – 2009 = yes – 6; NA - 1

2010 – 2014 = yes – 15; NA - 1

17. If college education is a goal, do you feel better or worse about your child (children) finding funding to pay for a secondary education?

1994- 1999 = 2.2

2000 – 2004 = 3.0

2005 – 2009 = 2.0

2010 – 2014 = 3.1 (3 unsure, no decision)

18. Have you personally started or completed higher education or training programs since moving into your Habitat home?

1994- 1999 = no, don't plan to – 3; yes – 2; completed grad studies before Habitat – 1

2000 – 2004 = no, don't plan to – 1; no, but plan to – 3; yes – 4; no decision – 3

2005 – 2009 = no, don't plan to – 2; no, but plan to – 1; no decision – 3; finished degree the year I moved into the house – 1

2010 – 2014 = no, don't plan to – 7; no, but plan to – 2; yes – 3; no decision – 2; NA - 1

19. What programs have you started or completed since moving into your Habitat home? (Check all that apply)

1994- 1999 = GED – 1; Community college – 1; Master's – 1; NA – 3

2000 – 2004 = GED – 1; Community college – 1; 4 year college - 1; tech certificate – 1; NA – 7

2005 – 2009 = GED – 1; 4 year college - 1; computer classes – 1; NA – 4

2010 – 2014 = GED – 1; Community college – 1; 4 year college – 2; Master's – 1; NA - 11

20. Have any other immediate family members in your household started or completed higher education or training programs since moving into your Habitat home?

1994- 1999 = yes – 4; no, don't plan to – 1; no, but plan to – 1

2000- 2004 = yes – 7; no, but plan to – 3; NA – 1

2005 – 2009 = yes – 4; none in home – 3

2010 – 2014 = yes – 2; no, don't plan to – 4; no, but plan to – 4; None in home - 5

21. What programs have they started or completed since moving into your Habitat home? (Check all that apply)

1994- 1999 = NA – 2; HS – 4; Community College – 2; 4 year college – 4; Masters – 1

2000 – 2004 = NA – 2; HS – 4; GED – 2; Community college – 1; 4 year college – 6; Masters – 1

2005 – 2009 = NA – 2; HS – 2; GED – 2; Community college – 3; 4 year college – 3

2010 – 2014 = NA – 12; HS – 1; 4 year college – 1; Training program – 1

22. Since moving into your Habitat home, do you participate more or less in groups or activities in your community? Including but not limited to: church, school councils, children's sports, fundraising groups, block clubs, etc.

1994- 1999 = 3.3

2000 – 2004 = 1.8

2005 – 2009 = 1

2010 – 2014 = 2.9

23. How connected do you feel to your community?

1994- 1999 = 3.3

2000 – 2004 = 2.4

2005 – 2009 = 1.9

2010 – 2014 = 2.9

24. Since moving into your Habitat home, do your children spend more or less time with their friends and classmates?

1994- 1999 = 2.8

2000 – 2004 = 1.5

2005 – 2009 = 3.5 (5 were unsure)

2010 – 2014 = 2.3

25. Since moving into your Habitat home, do you spend more or less quality time with your friends than you did before becoming a Habitat homeowner?

1994- 1999 = 3.2

2000 – 2004 = 1.5

2005 – 2009 = 2.1

2010 – 2014 = 2.9

26. Does your family get along better or worse than you did before becoming a Habitat homeowner?

1994- 1999 = 4.0

2000 – 2004 = 2.8

2005 – 2009 = 2.0

2010 – 2014 = 3.3

27. Do you feel better or worse about yourself than you did before becoming a Habitat homeowner?

1994- 1999 = 3.8

2000 – 2004 = 3.2
2005 – 2009 = 2.3
2010 – 2014 = 3.4

28. Do you feel more positive or negative about the future than you did before becoming a Habitat homeowner?

1994- 1999 = 3.7
2000 – 2004 = 3.5
2005 – 2009 = 2.7
2010 – 2014 = 3.7

29. Since moving into your Habitat home, do you have more or less money than you used to? (disposable income)

1994- 1999 = 2.8
2000 – 2004 = 2.7
2005 – 2009 = 2.6
2010 – 2014 = 2.5

30. Have you or any other adult family members changed jobs since owning your Habitat house?

1994- 1999 = yes - 4; no- 1; retired – 1

2000 – 2004 = yes – 8; no – 3

2005 – 2009 = yes – 3; no – 4

2010 – 2014 = yes – 8; no – 7

31. Overall, is the new job better or worse?

1994- 1999 = 3 (somewhat better)

2000 – 2004 = 2.9

2005 – 2009 = 2.67 (3 responded NA)

2010 – 2014 = 3.75

32. Do you currently use any of the following public or government assistance programs? (check all that apply)

Food support, Food stamps, or Food assistance also known as SNAP, MFAP, or WIC

1994- 1999 = 2

2000 – 2004 = 2

2005 – 2009 = 1

2010 – 2014 = 5

Welfare assistance or family and children services also known as MFIP,
TANF, or AFDC

1994 - 1999 = 0

2000 – 2004 = 0

2005 – 2009 = 0

2010 – 2014 = 0

Medicaid or Medical Assistance also known as MA

1994- 1999 = 2

2000 – 2004 = 5

2005 – 2009 = 3

2010 – 2014 = 8

Supplemental Security Income or other disability insurance

1994- 1999 = 1

2000 – 2004 = 2

2005 – 2009 = 2

2010 – 2014 = 1

Utility bill/Energy assistance programs also known as EAP

1994- 1999 = 2

2000 – 2004 = 4

2005 – 2009 = 2

2010 – 2014 = 3

Rent assistance

1994- 1999 = 0

2000 – 2004 = 0

2005 – 2009 = 0

2010 – 2014 = 0

None of the above

1994- 1999 = 2

2000 – 2004 = 5

2005 – 2009 = 3

2010 – 2014 = 5

33. Please estimate your current monthly housing costs including mortgage payments, HOA dues, property taxes, and insurance. Do not include utilities.

Less than/ \$400 - 1994- 1999 = 0; 2000 – 2004 = 0; 2005 – 2009 = 0; 2010 – 2014 = 0

\$400 to \$599 - 1994- 1999 = 1; 2000 – 2004 = 1; 2005 – 2009 = 0; 2010 – 2014 = 0

\$600 to \$799 - 1994- 1999 = 1; 2000 – 2004 = 3; 2005 – 2009 = 3; 2010 – 2014 = 5

\$800 to \$999 - 1994- 1999 = 1; 2000 – 2004 = 1; 2005 – 2009 = 1; 2010 – 2014 = 10

\$1000 to \$1199 - 1994- 1999 = 1; 2000 – 2004 = 0; 2005 – 2009 = 1; 2010 – 2014 = 0

\$1200 to \$1399 - 1994- 1999 = 0; 2000 – 2004 = 2; 2005 – 2009 = 2; 2010 – 2014 = 0

\$1400 to \$1599 - 1994- 1999 = 1; 2000 – 2004 = 0; 2005 – 2009 = 0; 2010 – 2014 = 0

\$1600 to \$1799 - 1994- 1999 = 0; 2000 – 2004 = 1; 2005 – 2009 = 0; 2010 – 2014 = 0

\$1800 to \$1999 - 1994- 1999 = 0; 2000 – 2004 = 0; 2005 – 2009 = 0; 2010 – 2014 = 0

\$2000 or more - 1994- 1999 = 1; 2000 – 2004 = 1; 2005 – 2009 = 0; 2010 – 2014 = 0

No Change - 1994- 1999 = 0; 2000 – 2004 = 2; 2005 – 2009 = 0; 2010 – 2014 = 0

34. Including mortgage payments, property taxes, insurance, HOA dues, and not including utilities, do you currently spend more or less on monthly housing costs than before moving into your Habitat home?

1994- 1999 = 3.2

2000 – 2004 = 2.7

2005 – 2009 = 2.6

2010 – 2014 = 2.6

35. Since you became a Habitat homeowner, are the lives of you and your family members better or worse?

1994- 1999 = 3.8

2000 – 2004 = 3.8

2005 – 2009 = 2.6

2010 – 2014 = 3.7

36. How much do you think Habitat for Humanity's homeownership program has contributed to the changes in you and your family's life?

1994- 1999 = 3.8

2000 – 2004 = 3.5

2005 – 2009 = 3.1

2010 – 2014 = 3.3

37. Please share an example of how being a Habitat partner family has impacted you and your family. See Appendix A

38. Did your parents or grandparents ever own their own home?

1994- 1999 = no – 2; yes – 4

2000 – 2004 = no – 2; yes – 8; unsure – 1

2005 – 2009 = no – 1; yes – 6

2010 – 2014 = no – 3; yes - 12

39. How could the Habitat for Humanity homeownership program be improved?
See Appendix A